

Data protection details for the T-MONA guest survey

Obligations in collecting personal data from a person in accordance with Art. 13 of the GDPR:

The personal data provided by you will be processed on behalf of Österreich Werbung, Vordere Zollamtsstraße 13, 1030 Vienna, as well as the Austrian regional state tourism organisation where you registered for Wi-Fi. This data is collected exclusively for the purpose of the T-MONA guest survey and is not passed on to third parties.

Your data will be deleted as soon as the survey has been completed and stored for a maximum of one year. You can also withdraw your consent at any time by sending an e-mail with the subject "Widerruf" to mafo@austria.info. Your data will be deleted immediately should you send this.

You have the right to obtain information on, amend, delete and restrict the data processing in accordance with Articles 15, 16, 17 and 18 of the GDPR. To exercise these rights, please send an e-mail explaining this to mafo@austria.info. You also have the right to contact the Austrian data protection authority at Barichgasse 40-42, 1030 Vienna or dsb@dsb.gv.at in the event of a suspected violation of your rights and to file a complaint.

Additional information on survey methods and those responsible:

The T-MONA guest survey is being jointly carried out by Österreich Werbung and the nine Austrian state tourism organisations with the chance to take part offered in Austrian tourist destinations. The processing of the collected data is carried out fully by the MANOVA GmbH company as a data processing company.

The results of the survey are provided in a completely anonymous form to those responsible for it, i.e. Österreich Werbung, the state or regional tourism organisation in whose area the holiday activity falls, as well as any other applicable partners of the contractee. It is not possible to trace the data back to the people who provide it. The data collected is analysed exclusively for a statistical survey of guests' satisfaction, holiday behaviour as well as related matters for tourism research.